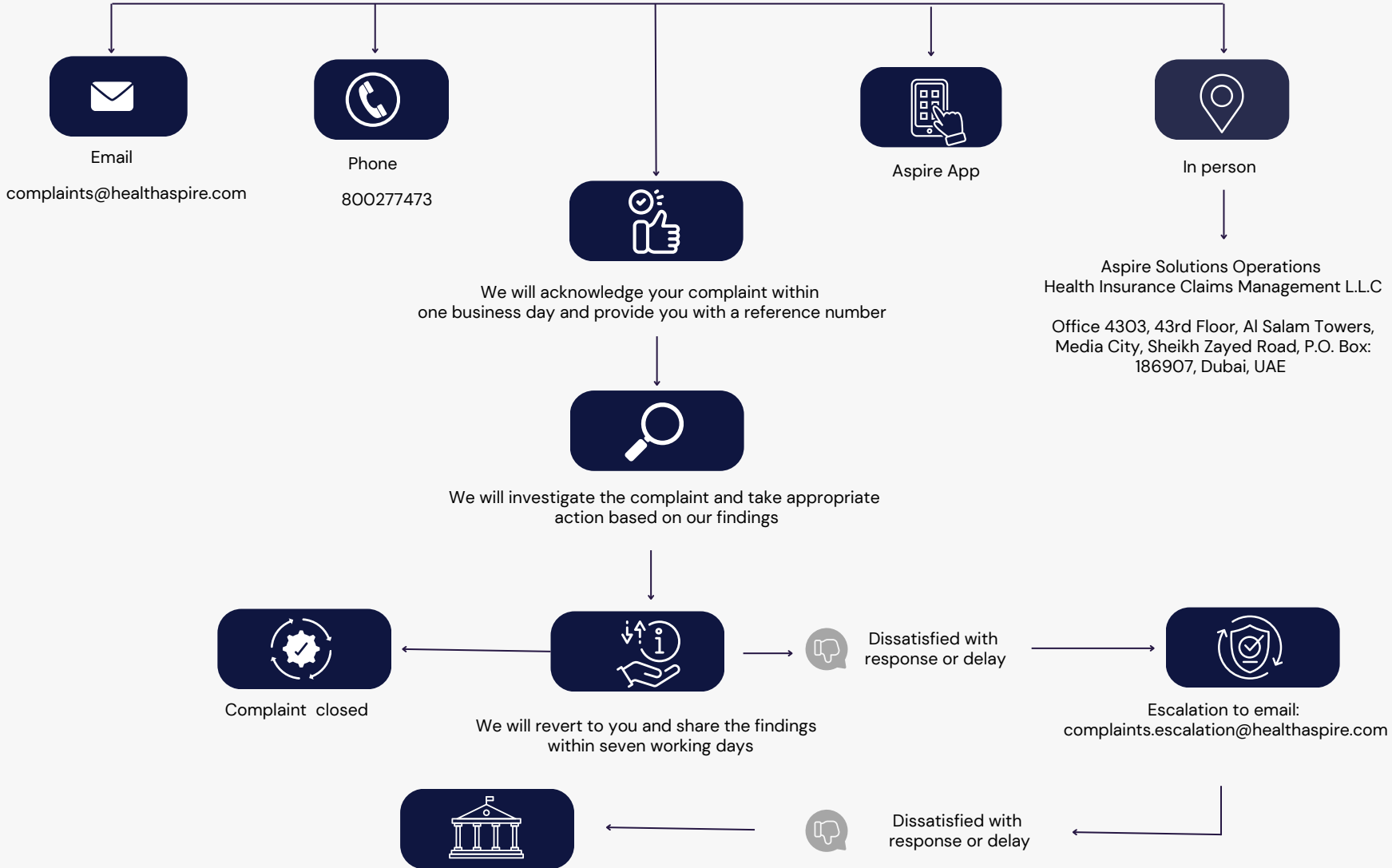


If you need to file a complaint, please follow these steps:



Submit a complaint through any of the communications channels



Contact Regulator (See below page)

To Contact Regulator please follow below contact points as applies to you:

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Dubai Visa Holders can directly Log a complaint to Dubai Health Authority (DHA) through the following link:

<https://www.isahd.ae/Home/Ipromes>
[Contact DHA](#)

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Abu Dhabi and Al Ain Visa Holders may log a complaint through the following channels:

The Department of Health (DOH)
Website: <https://www.doh.gov.ae/contact-us>

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All other Emirates Visa Holders may log complaint through the below channel:

Sanadak – Ombudsman Unit for the United Arab Emirates

Sanadak: <https://smartservices.sanadak.gov.ae>
[Submit a Complaint – Sanadak](#)

Office location: Sanadak, Ground floor, Emirates Institute of Finance, E25, P15/A, Abu Dhabi, United Arab Emirates.
Contact Centre: 800 SANADAK

Website: <https://sanadak.gov.ae/>